samanage

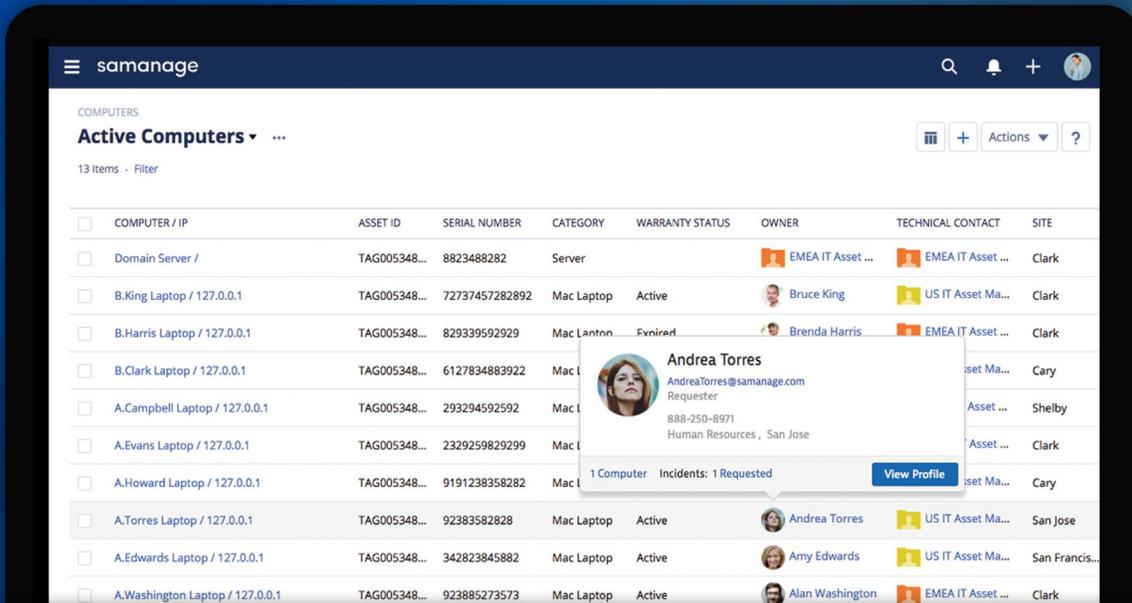# SEE, TRACK, AND OPTIMIZE
The Value of an IT Asset Over Its Entire Lifecycle.

Drive service success with a better understanding of how your IT assets support your business and employees.

You've spent hundreds of thousands of dollars on technology for your organization, but are you getting the most out of your IT investments? Collecting inventory data and tracking contract statuses throughout the lifecycle of an asset is critical. Capturing your asset data in one location enables better management and tracking of hardware, software, licenses, ticket history, and even non-IT assets.

Samanage IT asset management software offers powerful tools and capabilities in a single, web-based platform that tracks your organization's hardware and software inventory, including computers, servers, laptops, mobile devices, networking equipment, and virtually any other technology asset.

> **"** With Samanage, we can quickly generate a report for each department manager providing them the detailed information needed to analyze their assets.
>
> — IS Manager, Engineering Industry

> **"** Having POs, contracts, and warranties under one roof in Samanage and connected to the right asset is something that we never had before.
>
> — IT Manager, Education Industry

WITH SAMANAGE, YOU CAN:

SEE ALL OF YOUR ASSETS

Easily align your hardware and software inventory, asset owners and assignments, and location information in one place.

- Track and tag over 200 different **hardware properties, software titles**, and user and location history from your Windows, Apple, and ChromeOS devices.
- Manage your IT assets in real-time with a full understanding of how incidents, problems, changes, and releases impact your assets through **integrated service desk**.
- Consolidate **contract and license information** in a central location, proactively monitor expiration dates, reference historical contract data, and ensure software license compliance.

MANAGE YOUR ASSETS EFFICIENTLY

With the right tool to manage the asset lifecycle, IT teams can track critical vendor data, purchase orders, warranties, terms, and agreements.

- Consolidate and track **all IT-related assets** and equipment, such as networking equipment, printers, or even office furniture, as well as contracts and purchase orders.
- Save time and keep records up-to-date in a single location, by compiling **vendor data, warranty, lease terms, and agreements**.
- Create and share content through an **integrated knowledge base**, reducing resource requirements and increasing productivity.

GET WORK DONE

Determining how assets, services, and processes support the business is critical to IT. Unauthorized software can create security risks and slow productivity.

- Expedite break-fixes and changes within service desk tickets by automatically capturing and gathering each **asset's incident history**.
- Identify compliance and security risks for your IT assets through a comprehensive, quick-to-retrieve repository.
- Reduce business risk by alerting IT of potential software security problems and threats.

Drive service success with a better understanding of how your IT assets support your business and users.

ABOUT SAMANAGE

Samanage, the Service Success Company, is the most reviewed and highest rated IT service desk vendor. Our team is dedicated to helping customers deliver a better and smarter service experience to their employees. Samanage is smart, easy to use, and inspires customers, small to large, to simplify complex tasks and automate services across an organization. With over 1,500 customers around the world, our software can be tailored to meet specific service needs.

To learn more about Samanage, please visit www.samanage.com or call 1-888-250-8971.